

HOW TO RETURN YOUR ORDERS

1. Please fill in the table below and include this with your returns package.

- Write your order number on the label so we are able to process your return quicker.

QTY	ORDER NUMBER	PRODUCT CODE	REASON FOR RETURN

2. Cut out and stick the label onto the returns package (see right)

3. Simply take your parcel to your nearest post office. We strongly recommend obtaining proof of delivery to ensure that your parcel is sufficiently packaged and insured. We cannot accept responsibility for parcels that are lost or damaged in transit.

ACCTIM RETURNS

Acctim House
 Jenna Way
 Interchange Park
 Newport Pagnell
 Buckinghamshire
 UK
 MK16 9QJ

Order Number:

ORDER ISSUES

If you encounter any issue with your order please contact our Customer Service team, so that we can help;
 email: sales@acctim.com

Please do not dispose of the packaging before checking your product(s). In the rare event that your product arrives damaged, faulty or you received an incorrect item, the order must be re-packaged in it's original packaging before it is returned.

REFUND

For unwanted goods we are unable to cover the cost of return postage. Return goods in their original re-saleable condition. Refunds will be credited within 30 days of return via the original payment method (not including postage cost).

WARRANTY

Acctim warranties all watches and clocks against defects in materials and workmanship for 2 years from the date of purchase. For our full terms & conditions please visit: www.acctim.com/termsandconditions

For other questions about returns please email us at: sales@acctim.com